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SCHEDULE 2
DISCOUNT TERMS

Terms and conditions

Terms and Conditions for the 10% Discount on Hospital Charges Offer ("Terms")

These Terms apply in addition to Circle Health Group's Patient Terms and Conditions, which are available here: https://www.circlehealthgroup.co.uk/terms-and-conditions/patients (**"Patient Terms and Conditions"**).

You should note that where any term set out in these Terms conflicts with our Patient Terms and Conditions, the provisions set out in our Patient Terms and Conditions will take precedence, unless we have expressly stated otherwise in these Terms.

When we use the words "we", "our" or "us" in these Terms we mean Circle Health Group Limited, a limited company incorporated and registered in England and Wales with company number 02164270 whose registered office is at 1st Floor, 30 Cannon Street, London, EC4M 6XH. You can find everything you need to know about us and our services on our website.

These Terms apply to the 10% Discount on Hospital Charges Offer available only for customers of Clarity Insurance Services Limited for new treatment bookings made from 30th April 2026 with treatment having taken place by 29th April 2027 (inclusive) (the **"Offer Period"**) (this constitutes the **"Promotional Offer"**). You agree to comply with these Terms if you decide to use this Promotional Offer.

1. 10% Hospital Charges Discount Offer available to you during the Offer Period.

1.1. When you book a new appointment for a procedure that incurs a Hospital Charge, during the Offer Period, you will be entitled to a 10% Discount on Hospital Charges. Please refer to the Patient Terms and Conditions for detail on what costs fall within the Hospital Charges and note that Consultant Fees are explicitly excluded.

1.2. Any further services provided by us will be governed by our private patient terms and conditions, which are available at: https://www.circlehealthgroup.co.uk/private-patients-terms-and-conditions.

1.3 Please note all costs paid by you are inclusive of VAT.

1.4 The Promotional Offer is only available during the Offer Period, but please note that the Promotional Offer is subject to availability at your chosen Circle Health Group Hospital.

1.5. We reserve the right to withdraw the Promotional Offer at any time without notice. Paragraph 3.2 of these Terms will apply to you if you have booked a new appointment with us prior to us withdrawing this offer.

1.6. To book your new treatment appointment, you can call our national enquiry centre where a member of our team will be able to arrange an appointment for you. Alternatively, you can Find an appointment and book online. The *"10% Discount on Hospital Charges offer promotion"* needs to be quoted at the time of booking (either by telephone or online), and when attending at the chosen Circle Health Group Hospital team, to ensure that the discount can be applied to your treatment quotation. Please note that our online booking terms and conditions will apply to online bookings.

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1.7. By booking and accepting an appointment for hospital treatment, you agree to accept and comply with these Terms. We reserve the right to refuse that the Promotional Offer is applied to your booking if you breach these Terms.

2 Restrictions and requirements.

Please note the following restrictions and requirements apply to this Promotional Offer:

2.1. You must be over the age of 18 to benefit from this Promotional Offer.

2.2. The Promotional Offer is subject to availability during the Offer Period.

2.3 This offer is valid for new bookings only made during the Offer Period and does not apply to existing bookings.

2.4. We will verify whether you are eligible for the Promotional Offer when your treatment quote is provided to you. This will include us asking you for your personal details in line with the requirements that we have set out in paragraph 3.3 below.

2.5. The 10% Discount on Hospital Charges Offer will be deducted from your treatment cost. No alternative offers are available. No cashback is available.

2.6 The Promotional Offer is only available to self-pay patients and not for those using private medical insurance or patients using the NHS pathway.

2.7. The Promotional Offer is available at the following Circle Health Group hospitals:

1. **The Albyn Hospital**, 21–24 Albyn Place, Aberdeen, Aberdeenshire, AB10 1RW
2. **The Alexandra Hospital,** Mill Ln, Cheadle SK8 2PX
3. **Bath Clinic,** Claverton Down Rd, Claverton Down, Combe Down, Bath BA2 7BR
4. **Beardwood Hospital**, Preston New Rd, Blackburn BB2 7AE
5. **The Beaumont Hospital**, Old Hall Clough, Chorley New Road, Lostock, Bolton, Greater Manchester, BL6 4LA
6. **Bishops Wood Hospital,** Rickmansworth Rd, Northwood HA6 2JW
7. **Blackheath Hospital**, 40-42 Lee Terrace, Blackheath, London SE3 9UD
8. **Cavell Hospital**, Cavell Drive, Uplands Park Road, Enfield, London, EN2 7PR
9. **Chelsfield Park Hospital,** Bucks Cross Road, Chelsfield, Orpington, Kent, BR6 7RG
10. **Chaucer Hospital,** Nackington Rd, Canterbury CT4 7AR
11. **Chiltern Hospital,** London Rd, Great Missenden HP16 0EN
12. **Circle Cheshire Clinic**, The Courtyard, Hall Lane, Wincham, Northwich, Cheshire, CW9 6DG
13. **Circle Reading,** 100 Drake Way, Reading RG2 0NE
14. **Circle Rehabilitation Birmingham,** 25 Pebble Mill Rd, Birmingham, West Midlands, B5 7TR
15. **Clementine Churchill Hospital**, Sudbury Hill, Harrow HA1 3RX
16. **Droitwich Spa Hospital**, St Andrews Rd, Droitwich WR9 8DN
17. **Duchy Hospital**, Queen's Road, Harrogate HG2 0HF
18. **Fairfield Independent Hospital**, Crank Road, Crank, St. Helens, Merseyside, WA11 7RS
19. **Goring Hall Hospital,** Bodiam Ave, Goring-by-Sea, Worthing BN12 5AT
20. **The Hampshire Clinic,** Basing Rd, Basingstoke RG24 7AL
21. **The Harbour Hospital**, St Mary's Rd, Poole BH15 2BH
22. **Hendon Hospital,** 46/50 Sunny Gardens Road, Hendon, London, NW4 1RP
23. **Highfield Hospital**, Manchester Rd, Rochdale OL11 4LZ
24. **Huddersfield Private Hospital**, Birkby Hall Road, Birkby, Huddersfield, West Yorks, HD2 2BL

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25. **Kings Oak Hospital**, 127 The Ridgeway, Enfield EN2 8SD
26. **Kings Park Hospital**, Polmaise Rd, Stirling FK7 9JH
27. **Lancaster Private Hospital**, Meadowside, Lancaster LA1 3RH
28. **Lincoln Private Hospital**, Nettleham Road, Lincoln, Lincolnshire, LN2 1QU
29. **London Independent Hospital**, 1 Beaumont Square, London E1 4NL
30. **The Manor Hospital**, Church End, Biddenham, Bedford MK40 4AW
31. **Meriden Hospital**, University Hospital Site, Clifford Bridge Rd, Coventry CV2 2LQ
32. **Mount Alvernia Hospital**, Harvey Rd, Guildford GU1 3LX
33. **Princess Margaret Hospital**, Osborne Rd, Windsor SL4 3SJ
34. **The Park Hospital**, Sherwood Lodge Drive, Burntstump Country Park, Arnold, Notts, NG5 8RX
35. **The Priory,** Priory Rd, Edgbaston, Birmingham B5 7UG
36. **Ridgeway Hospital**, Moormead Rd, Wroughton, Swindon SN4 9DD
37. **Ross Hall Hospital**, 221 Crookston Rd, Glasgow G52 3NQ
38. **Ross Hall Clinic**, Braehead Kings Inch Pl, Renfrew PA4 8WF
39. **Runnymede Hospital**, Guildford Rd, Ottershaw, Lyne, Chertsey KT16 0RQ
40. **Sarum Road Hospital**, Sarum Road, Winchester, Hampshire, SO22 5HA
41. **Saxon Clinic**, V7 Saxon St, Eaglestone, Coffee Hall, Milton Keynes MK6 5LR
42. **Shelburne Hospital,** Queen Alexandra Road, High Wycombe, Buckinghamshire, HP11 2TR
43. **Shirley Oaks Hospital**, Poppy Ln, Croydon CR9 8AB
44. **The Sloane Hospital,** 25 Albemarle Rd, Beckenham BR3 5HS
45. **Southend Hospital,** 15-17 Fairfax Drive, Westcliff-on-Sea, Essex, SS0 9AG
46. **St Edmunds Hospital**, St Mary's Square, Bury Saint Edmunds IP33 2AA
47. **Syon Clinic, 941 Great West Rd, Brentford TW8 9DU**
48. **Thornbury Hospital**, 312 Fulwood Road, Sheffield, South Yorkshire, S10 3BR
49. **Three Shires Hospital**, The Avenue, Cliftonville, Northampton NN1 5DR
50. **Werndale Hospital**, Bancyfelin, Carmarthen SA33 5NT
51. **The Winterbourne Hospital,** Herringston Rd, Dorchester DT1 2DR
52. **Woodlands Hospital**, Morton Pk Wy, Darlington DL1 4PL

3 General Provisions

3.1. We may revise these Terms from time to time.

3.2. As we have mentioned at paragraph 1.5 above, we reserve the right to withdraw the Promotional Offer at any time without notice. If we decide to rely on this right, and you have already booked your appointment, we will contact you to let you know that the Promotional Offer has been cancelled, and to give you the opportunity to confirm whether you would still like to go ahead with the appointment, or whether you would like to cancel.

3.3. Personal information: please refer to our Patient Terms and Conditions for details of how we will process your personal information.

3.4. Events outside of our control

3.4.1. We will make every effort to provide your appointment on the date that we confirm with you. However, we cannot promise this, and we reserve the right to cancel or change the date of these. There may be delays or cancellations for any reason, such as because of an event outside our reasonable control. Where this happens, we will try to give as much notice to you as possible and our obligations under these Terms will be suspended and the time for performance of our obligations will be extended for the duration of the event outside our reasonable control.

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3.4.2. We will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under these Terms that is caused by an event outside our reasonable control.

3.5 Your consultation and treatment will be provided by Circle Health Group Limited's employees. Consultants engaged by us may also involved in the services you have booked with us. Please ensure that you carefully read our Patient Terms and Conditions in full to understand the role consultants may play in your care, including their responsibilities to you.

3.6. You have legal rights in relation to services not carried out with reasonable skill and care, or if the materials we use are faulty or not as described. Nothing in these Terms will affect these legal rights. As mentioned in paragraph 3.5, please ensure that you carefully read our Patient Terms and Conditions in full to understand the role our staff and consultants engaged by us may play in your care, including their responsibilities to you.

3.7. If there is any conflict or inconsistency between any marketing materials and these Terms, these Terms will take precedence.

3.8. We may transfer our rights and obligations under these Terms to another organisation, and we will always notify you in writing if this happens, but this will not affect your rights or our obligations under these Terms.